



## Noble County Tourism Customer Service Training



- Learn about the Ohio Tourism Business Sector
- Learn the key concepts of customer service, including:
  - Knowing what visitors can do in your community
  - Providing day-to-day quality service to customers and co-workers
  - Providing a professional response to a customer with a complaint

***Great for Service  
Industry Managers!***

## Join us for Noble County Tourism Customer Service

**September 14: 3-4 p.m.**

**Join us Virtually!**

**RSVP for Zoom link!**

RSVP to Dawn Schultheis at:

[Schultheis.61@osu.edu](mailto:Schultheis.61@osu.edu) or at 740-305-3183.

### Program Presented by:

- **Gwynn Stewart, MS**, Ohio State University Extension – Noble County, Community Development Educator
- **With Special Guest: Jeff Minosky** - Executive Director: Noble County Convention & Visitors Bureau



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AND ENVIRONMENTAL SCIENCES

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